## TERMS AND CONDITIONS OF THE FUEL SALES CAMPAIGN

- 1. Alexela's sales campaign "Refuel and win a free full tank!" (hereinafter referred to as the Campaign) is organized by AS Alexela, Roseni 11, 10111 Tallinn (hereinafter referred to as the Campaign Organizer).
- 2. **The Campaign** period, during which purchase transactions participate in the draw, is **01.08-31.08.2024** (incl.) (hereinafter **the Campaign period**).
- 3. The procedure for conducting the **Campaign** is established in these terms and conditions as well as in the conditions stated in the promotional and additional materials of the **Campaign**, which are mandatory for all participants in the **Campaign**.
- 4. Five winning purchase transactions will be drawn among the Campaign Participants using a randomness generator (on the dates specified in the paragraph 5 - on each date one winner will be drawn, i.e. one winner means one purchase transaction), the customers who made these purchases will receive Alexela payment cards in the corresponding monetary value of the fuel purchase transaction performed during the Campaign period in which he/she turned out to be the winner, but not in an amount greater than 200 euros (including VAT) per purchase transaction. E.q., if the Campaign Participant makes 5 purchases during the Campaign period, from which the randomness generator draws one of his purchases in the amount of 45.79 euros, then as a result of the draw, the Participant will be issued an Alexela payment card worth 45.79 euros (including VAT). At the same time, one Campaign Participant can participate in the raffle throughout the Campaign Period, and the Campaign Prizes raffle does not preclude the possibility of participating in subsequent raffles with purchases made during the Campaign Period. The images used in the campaign materials are illustrative. To participate in the campaign, you have to register your purchase as a My Alexela customer, either by identifying yourself with an Alexela home card or with the related ID card before the purchase at the payment terminal, or by making the purchase with the Alexela app.
- 5. **Campaign Prize** draws will take place on 05.08., 12.08., 19.08., 26.08. and 02.09.2024.
- 6. In the **Campaign** can participate all private customers who have joined the My Alexela customer program, and for participation it is not necessary to register for the Campaign separately, but the purchase transaction must be completed as a registered customer as described in paragraph 4. Purchase transactions that are not linked to the My Alexela customer program as described in paragraph 4 before making the purchase will not participate in the Campaign draw and will not be retroactively adjusted at the customer's request.
- 7. To participate **in the Campaign,** one of the following types of fuel must be purchased from Alexela gas stations: gasoline 95, gasoline 98, diesel, E85.
- 8. The winner of the **Campaign Prize** will be contacted via the details (e-mail or phone) provided by the **Customer** to the **Campaign Organizer** within 3 (three) working days, and the necessary details will be agreed upon personally with the winner (hereinafter referred to as **Winner**). Customers who are part of the My Alexela loyalty program can check and change their contact details in the Alexela app or in the self-service environment (under Settings/My Data).

- 9. If the Winner cannot be contacted for reasons beyond the control of the Campaign Organizer within 3 (three) working days after the draw, the Campaign Organizer shall have the right not to issue the Prize to the original Winner and to draw a new Winner from among the Campaign Participants, who will be contacted on the same day. The procedure is repeated until a new Winner is contacted.
- 10. The Campaign Organizer shall have the right not to hand over the Prize if the Winner does not meet the conditions of the Campaign established by the Campaign Organizer, the Winner has provided false information or if the Winner cannot be contacted within the time specified in the conditions.
- 11. Holders of AGR cards issued by the Alexela Group (including current or former employees of the Alexela Group and their family members who carry out transactions with an AGR card) cannot participate in the **Prize** draw of the **Campaign**.
- 12. When receiving the **Prize**, an identity document must be presented upon the request of the **Campaign Organize**r.
- 13. **Campaign Prize** draw **Winners'** first names together with the first letter of their last name will be published on Alexela's social media channels (Facebook, Instagram) on the day the draw takes place.
- 14. Campaign Prize Draw Winners agree to take a mood photo of themselves with the Prize and agree to publish it on Alexela's social media channels (Facebook, Instagram) after the draw.
- 15. **Prizes** will not be replaced by another type of prize at the **Winner's** request or paid out in cash.
- 16. By participating in the **Campaign**, **Campaign Participants** confirm that they have read and agree to the terms and conditions of the **Campaign**.
- 17. The Campaign Organizer has the unilateral right to change the terms and conditions of the Campaign for a valid reason or to interrupt the Campaign and stop awarding prizes. The Organizer considers a valid reason to be a circumstance that the Organizer cannot influence and for which, based on the principle of reasonableness, it cannot be expected that it would have taken it into account at the time of announcing the Campaign or would have been able to avoid its later occurrence with reasonable efforts.
- 18. The **Campaign Organizer** shall not be responsible for possible damages to the **Winners** and/or third parties that may arise from receiving and using the **Prizes**.
- 19. All costs that the **Campaign Participants** may incur in connection with participation in the **Campaign** shall be borne by the **Campaign Participants**.
- 20. All claims related to the organization and/or execution of the **Campaign** must be sent in writing to the **Campaign Organizer**'s address: AS Alexela, Roseni 11, 1011 Tallinn, with the keyword "**Campaign**", or to the e-mail address <u>alexela@alexela.ee</u> by **11.09.2024**. Claims will be resolved within 10 (ten) business days from the receipt of the respective claim.
- 21. In matters not regulated by the terms of the **Campaign**, the laws of the Republic of Estonia will be used. All disputes arising from the **Campaign** shall be resolved in accordance with the laws of the Republic of Estonia.